



Hot Lunch 2021-2022 FAQs

What is Hot Lunch?

- Hot Lunch is a Parent Guild fundraising program that allows students, faculty, and staff the opportunity to purchase meals from our partnering vendors. Our program works on a bi-weekly rotation of 6 vendors. Each vendor offers a meat based or vegetarian based meal. Meals are delivered during the lunch hour, hot and ready to eat! Meals are offered on Tuesdays, Wednesdays, and Thursdays.

Can I sign up for just one day of meals so that my student can try it out?

- We are allowing families to sign up 10 days prior, by noon, from the start of each week of hot lunch being served. You will have the ability to sign up for the entire session, by semester, or per week. This will allow your student to try the meals before committing to longer periods.

Does my student need to pack a snack on days that I've ordered hot lunch?

- Yes. Hot lunch does NOT provide snacks or drinks so please provide both to your student. In order to reduce waste, please also pack reusable utensils and cloth napkins.

How do I sign up my student and pay for hot lunch?

- You can sign up at the Walden Online Store. When you sign up, you can choose to either pay in full with a credit card or have the cost applied to your account.

What are the ingredients of the lunches?

- You can find the list of ingredients along with all menus and dates at the Walden Online Store. Please be aware that we cannot guarantee that the food was not contaminated by unlisted allergens while it was in the restaurant kitchen.

What if my student wants to change, add, or delete an order?

- Changes, additions, and cancellations can be made 10 days prior, by noon, from the start of the service week (i.e. to cancel a 9/28, 9/29, or 9/30 meal, a request to cancel must be placed on or before 9/17). No changes, additions, or cancellations can be made after 10 days prior to the start of the meal week.
- If you placed orders for the month, semester, or year, change requests or additions will be applied to the meal services that are 10 days from the date of change request.
- Non-quarantine related cancellations will be processed within one business day.

What if my student is absent on a hot lunch day or if there is a field trip during the day? What if my student's class has to quarantine due to a covid exposure? What if we travel?

- If your student misses school due to Walden needing to quarantine your student's class, hot lunches will be credited back to you based on a tier schedule.
 - Meals 10+ days from the first day of quarantining will be credited in full.
 - Meals between 5-9 days from quarantining will be credited 75%
 - Meals within scheduled 4 days of quarantining will be credited 50%.

Because we partner with small businesses within our community, we are unable to make cancellations on short notice. We appreciate your understanding. Any credit due to quarantining will be returned to student's account in June.

- However, if your student is sick, or if your family chooses to travel out of town and then needs to undergo a mandatory quarantine, refunds will not be credited. Your subscription to the hot lunch program remains an important contribution to the financial resources of the school.

How can I volunteer to help with hot lunch?

- Yes, there will be volunteer opportunities. Please see PG Walden's Sign-Up Genius to sign up for desired slots.
- We will be allowing one volunteer on campus per day to help with the distribution of meals. Volunteers must submit proof of vaccination and complete a COVID test with the school. In order to limit exposure, we are asking parents that volunteer for this on-campus position to commit to 1 week of service (meaning you will help with distribution, Tuesday, Wednesday, and Thursday of the same week). This may change depending on COVID-19 recommendations based on the CDC and Pasadena Public Health.
- There will also be volunteer opportunities for food pick-ups from our participating restaurants. In order to limit exposure, volunteers will be asked to commit to a specific number of days within a semester to pick-up food from a designated restaurant. Additional information such as where to pick up and how to drop off will be given to volunteers once you have signed up. This may change depending on COVID-19 recommendations based on the CDC and Pasadena Public Health.

What if I have additional questions or want a copy of my hot lunch order?

- If you have a general question, please email Vivian Liang (vnliang@gmail.com) or Tiffany Yang (tiffany@little-professors.com). For a copy of your order, please contact Ludia Chae-Zerrudo (lczerrudo@waldenschool.net).